

Dear customer,

We are sending you a heartfelt thank you for purchasing our decking. Please note the very important tips for installation and maintenance to ensure your flooring continues to look its best.

Wooden decking must be able to dry out and the underside has to be ventilated.

Always use underconstruction wood similar to the decking wood – check our pricelist.

Glue is applied according to the instruction manual from the supplier. Apply 800 to 1200 g/ m².

If you want an even color all over your deck, don't cover parts of the whole area. Unprotected wood takes a nice gray color after several years.

Unprotected wood decking might become green and slippery especially if there are trees around. It will also have cracks and be curved after a few months use. Clean your deck once a year with a hard brush, don't use pressure washers.

There is no decking from timber that is usable barefoot.

Cuttings on short edge must be protected with FF "Hirnholz und Kantenversiegelung" or similar products.

Always order 5% to 10% more than you need to account for the 5% off poor timber material and/or slight damage that may occur during transportation.

You must protect your decking with professional painting and maintenance products to maintain the original shape, color and dimensions.

If installing with visible screws always use stainless steel, self-drilling screws or drill in the right direction in decking to prevent cracks on the ends. We can also deliver invisible mounting-systems.

There is only one face side - surface damages or cracks on the underside are normal and no reason for claims.

Give your decking a little slope (1-2%) so that water can rinse from decking. Also, when installing leave some space (cca.5mm) between two planks.

Don't mount or place parts made from unpainted steel, iron, copper or brass directly on decking because wood reacts with color changes of such materials.

Regular care, maintenance (cleaning, oiling) and repair are necessary every 6 months to maintain the serviceability and to extend the service life.

Recommended maintenance during autumn and spring season.

