

Dear customer,

We are sending you a heartfelt thank you for purchasing our decking. Please note the very important tips for installation and maintenance to ensure your flooring continues to look its best.

Most colors fade due to exposure to UV radiation, rain, dirt and cleaning. This process takes about 1-2 years.

The wood structure effect will fade due to weathering in the first 1-2 years. After several years it will become a smooth surface.

Remove sharp, metal or hard matters from the floor to avoid damage to the decking.

Do not use unprofessional equipment to remove decking.

Use adjustable spray-gun (hose adapter) to remove the sand from the decking.

Do not use metal spatula and brush to clean dirt and snow: use calcium chloride or mineral salt to melt the snow and soft brush and soapy water for dirt.

Keep decking dry to avoid the growth of mold.

Keep away from fire, heat, oil and corrosive chemicals.

Do not use a magnifying glass or similar tools for the decking because it could be lit and have burn marks.

Clean oil, food, sauces and beverages right away using soft brush and hot soapy water.

Do not use strong acid, alkali and corrosive liquid detergent to clean the decking.

For stubborn stains use cleaning cloth scrubbing in the same sanding direction.

Install WPC decking latest in the renovating process of the building to avoid damage from oil, scratches and sharp objects.

Electrostatic charging is a natural phenomenon that can also occur on WPC floors under unfavorable conditions. At high temperatures and low humidity, touching grounded objects such as metal railings can cause discharge. The discharge is noticeable and can be perceived as unpleasant, but it is completely harmless for the user and therefore no reason for complaints.

